

BARNESLEY METROPOLITAN BOROUGH COUNCIL

DEARNE AREA COUNCIL 24th July 2017

Report of the Dearne Area Council Manager

Dearne Area Council Performance of Commissioned Services

1.0 Purpose of Report

- 1.1 This report provides members with an update on the delivery of the Dearne Area Councils commissions and services paid for through the Dearne Development Fund.

2.0 Recommendations

- 2.1 That Dearne members note the progress of the two Dearne Area Council commissions and service level agreement with BMBC as set out in appendix one.
- 2.2 That Dearne members note the progress of the Dearne Development Fund applicants as set out in part c of appendix one

3.0 Performance Management Report (attached at Appendix 1)

- 3.1 **Part A** of the Dearne Council Performance report provides Dearne Area Council members with an overview of how all the Dearne Area Council commissions, Service Level Agreement (SLA) and services funded through the Dearne development fund are assisting in meeting future council priorities. Part A also details how the Dearne Area Council commissions are performing against the set indicators.

Contracted service providers:

- Kingdom Security – Environmental Enforcement
- Twiggs- Clean and Tidy

Service Level agreement:

- BMBC-Safer Communities Service –Providing a Private Sector Housing Officer

Dearne Development Fund

- Dial
- CAB
- Reds in the community
- Alzheimer's society
- Goldthorpe Development Group
- Goldthorpe Development Group bounce into summer

- Goldthorpe Town Centre
- Allotment
- Dearne Electronic Community Village
- Tads
- Hickleton Bowling club

3.2 **Part B** provides Dearne Area Council members with a summary performance management report for each of the contracted services and SLA. The report provides RAG ratings plus updated information from commissioned services following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings. In addition to the information provided in the summary reports, more detailed information is available on request, including case studies with photographs for each contracted service, and some performance data on a ward basis.

3.3 **Part C** provides the Dearne Area Council with a progress update of the services/groups awarded finances through the Dearne Development Fund. There are eleven projects that are still operational and being monitored with seven of those providing information for the last quarter.

3.4 **Performance Report –Issues**

The Service Level Agreement with BMBC's Safer Communities Service and Kingdom Service continues to perform satisfactorily with no significant issues identified.

The Dearne development fund projects continue to do well. RAG ratings have not been provided for these services and not all of the services will have provided monitoring information at this point. Some providers submit their information quarterly and the report returns are not in sync with the deadline for Area Council papers.

4.0 **Appendices**

Appendix One: Performance report

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Date:

24th July 2017